GRIEVANCE REDRESSAL CELL

MINUTES OF THE MEETING

The first meeting of the GRC for the academic year 2018-19 was held on30/06/2018 at 3:00 pm at Principal's office.

MEETING AGENDA:

1. Complaint of a girl student about the personal harassment through INSTAGRAM.

DECISIONS AND OUTCOMES:

The meeting was called by the GRC Convener **to** discuss and decide about the personal harassment faced by a girl student through INSTAGRAM - ST ANNES CONFESSIONS page. The principal enquired about the reason for the same and found that it was done by an unknown person and so decided to forward the issue to the Police department as it was an issue which comes under Cyber Crime.

Meeting adjourned at 3:30 pm

Convener

The members present:

PR Principal

ST. ANNE'S DEGREE COLLEGE (SANTHA ANNAMMA DEGREE COLLEGE)

MURNAD ROAD, VIRAJPET

Name of the Members	Designation	signature
Fr. Issac Rathnakar N.S.	Principal/President	Fr. Illal
Mrs. Soumya Somaraj	Convener	2 can
Mr. Arjun H R	Member	Some
Mrs. Hema B D	Member	A
Mrs. Sunitha S	Member	

GRIEVANCE REDRESSAL CELL

MINUTES OF THE MEETING

The second meeting of the GRC for the academic year 2017-18 was held on 08/01/2018 at 3:00 pm at Principal's office.

MEETING AGENDA:

- 1. Complaint of the students about the computer lab facility (UPS).
- 2. Complaint of the students about the canteen facility.

DECISIONS AND OUTCOMES:

- The meeting was started by the principal asking for the explanation for the grievance of the students. The BCA HOD explained about the problem of the lab related to the out dated power back up system. The Principal informed the HOD that the problem will be sorted out at the earliest by replacing the UPS.
- 2. The staff informed the Principal about the grievance of the students related to the hygienic maintenance of the canteen. The Principal said that the canteen owner will be called immediately and warned about the grievance and also said that a staff will be appointed in charge to supervise the canteen every day.

Meeting adjourned at 3:45 pm

Convener

PRINCIPAL

ST. ANNE'S DEGREE COLLEGE (SANTHA ANNAMMA DEGREE COLLEGE)

The members present:

Name of the Members Designation signaturiene: 08274-257622

Fr. Issac Rathnakar N.S. Principal/President Convener

Mrs. Soumya Somaraj Convener

Mrs. Arjun H R Member

Mrs. Deepa C A Member

Mrs. Sunitha S Member

GRIEVANCE REDRESSAL CELL

MINUTES OF THE MEETING

The first meeting of the GRC for the academic year 2017-18 was held on 26/06/2017 at 3:00 pm at Principal's office.

MEETING AGENDA:

- 1. To explain the importance of GRC
- 2. Mechanism of redressal of grievances.

DECISIONS AND OUTCOMES:

- 1. The meeting began with a small prayer and after that while addressing the members the Principal explained the importance of GRC. He said that the GRC is a student centric cell, which helps the students to learn in a peaceful atmosphere. The students' grievances like ragging, sexual harassment, fighting, man handling among the students and the grievances between teachers-students are attended immediately in GRC. On the whole, this cell is formed to address all the grievances of the staff and students and it helps for a peaceful atmosphere in teaching- learning process.
- 2. The Principal while addressing on Mechanism of redressal of grievances said that any grievance brought to the notice of any staff member has to be conveyed to the Convener. The Convener will arrange for a meeting to listen to the explanations from the grieved parties. Later the evidences are collected. Finally, after listening to the parties the GRC will try for the amicable settlement. Any action can be taken depending upon the nature of grievances and finally the guilty will be punished by the principal accordingly.
- 3. All the members suggested some valuable opinions to keep the cell active.

Meeting adjourned at 4:00 pm

Convener

Principal

Fr. Ille

ST. ANNE'S DEGREE COLLEGE (SANTHA ANNAMMA DEGREE COLLEGE) MURNAD ROAD, VIRAJPET

PHONE: 08274 - 257622

The members present:

Name of the Members	Designation	clanations
Fr. Issac Rathnakar N.S.	Principal/President	signature
Mrs. Soumya Somaraj	Convener	A. Ma
Mr. Arjun H R	Member	John Jan
Mrs. Deepa C A	Member	down c
Mrs. Sunitha S	Member	TB